

# Adopt Microsoft 365 seamlessly across your entire organization with Valto

ABOUT VALTO AND MICROSOFT 365 MANAGED SUPPORT:

## Office 365

Our Fully Managed Microsoft 365 Support offering covers all services, including Exchange, SharePoint, Microsoft Teams, Power Apps, and Automate. Our approach is to provide a fully integrated solution that includes a roadmap to roll out and adopt all services within the platform. Our offering is ideal for customers ranging from 20 to 250 users.

### WHAT WE OFFER



Valto provides a fully managed Office 365 support service. We can help you achieve your Office 365 goals while supporting your end users. Our fully managed support service includes roadmap planning for rolling out Office 365 services and ensuring they're adopted by the users in your organization.



You will receive a response from a real engineer within one hour of raising your support issue with us. All our specialists are friendly, well-spoken Office 365 experts based in the UK. Our specialists will resolve your Office 365 support inquiries with a rapid response and resolution time.



Our service includes management and end user support for Office 365, SharePoint, Teams, OneDrive, and other services within the Office 365 infrastructure. We provide SLAs and work to an ITIL framework. Our Office 365 managed service is proactive, meaning we notify work to resolving issues before they become serious issues.



Our dedicated account managers will ensure you are updated on new enhancements and features to your Office 365 platform and keep you apprised of any ongoing issues. Valto is a Gold Microsoft Partner with an outstanding reputation in the industry.

### WHAT OUR CUSTOMERS ARE SAYING

*"These guys define customer service. Could not be happier, so knowledgeable, so reactive! I have started recommending them to clients and suppliers alike!"*

– Frank Desbuquois, Managing Director, Medicys

### LEARN MORE

**Valto**

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# Microsoft Office 365



## KEY USE CASES



### **BUSINESS-CLASS EMAIL**

Build anything from lightweight websites to multi-tier cloud services that scale up as your traffic grows.



### **CLOUD STORAGE**

Rely on geo-redundant cloud storage for backup, archiving, and disaster recovery.



### **MEET ONLINE**

Get actionable insights from your data by taking advantage of a fully compatible, enterprise-ready Hadoop service.



### **COLLABORATE, CHAT PRIVATELY**

Accelerate your mobile app development by using a backend hosted on Microsoft Azure.

## WHY OFFICE 365

### **SAVE YOUR COMPANY MONEY**

Office 365 is available as a simple monthly subscription. Avoid large upfront costs for new software while moving the cost of IT from capital to operating expense. And without on-premises servers to run email, websites, and document storage, you can reduce energy costs and save by no longer purchasing new server hardware.

### **SCALE YOUR BUSINESS QUICKLY AND FLEXIBLY**

Office 365 grows with you on the Microsoft Azure cloud. Adding a new user is as simple as buying an additional license, which allows access to business-critical technology on up to five PCs/Macs and five mobile devices. Office 365 provides many plans to fit the right capability needs and price points for each user in your organization.

### **TECHNICAL SUPPORT**

Your Office 365 subscription comes with 24/7 support from a global network of experts, with one-hour response for critical, service-impacting events.

### **FINANCIALLY BACKED SLA**

Get peace of mind knowing your services are available when you need them with a financially backed, 99.9 percent uptime service level agreement.

### **SIMPLIFIED IT MANAGEMENT**

Reduce headaches by reducing your IT infrastructure. Content lives safely in globally distributed data centers with continuous backup and disaster recovery abilities.

Learn more: [www.office365.com](http://www.office365.com)

Microsoft  
Partner



Gold Cloud Platform  
Gold Cloud Productivity